

# Town of La Plata

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## Trash Containers

### Frequently asked questions:

1. Is this container mine to keep? No, the containers are the property of the Town and stay with the property should you move.
2. Can I get a smaller container? Yes, the containers come in three sizes 95 gallon which holds approximately 7 full kitchen bags, 65 gallon which holds approximately 5 full kitchen bags, or 35 gallon which holds approximately 4 full kitchen bags. Distribution of smaller containers will take place after all residential customers have received their initial container. To request a different container please contact Public Works at (310) 934-8421.
3. Does this new trash container system cost me anymore? No, your residential trash rates were reduced by 5% starting in July 2011.
4. Can I get a second container? Yes, there will be a one-time charge of \$50 for each additional container. As with the initial container that is provided to you this container is also the property of the Town.
5. How will the \$50 for an additional container be billed? The \$50 will be placed on your next quarterly utility bill.
6. Do I have to use the Town container? Yes, please do. It will assist the Town in efficient delivery of service.
7. What if I have extra trash on occasions that do not warrant me getting an additional container? Should you need to on occasion put out more trash than the Town container will hold you may put out your own trash container. If needing to put out another container becomes a regular occurrence, please consider getting an additional Town container.
8. Can I take the container with me when I move? No, it is the property of the Town.
9. What happens if the previous resident does not leave the container when they leave? The container is assigned to the property. This should be addressed through settlement or your landlord to assure the container remains. If a new container is required the property owner will have to pay \$50 for a new container.

10. Once I receive my new Town container, how do I dispose of my old containers? You may keep the container and use it for yard debris (clearly marked as such) or other purposes, or you can put the old container out on your trash day clearly marked that it is to be disposed of.
11. Can I mark my container for easy identification? Yes, you may put a label with your house number or other identification on the inside lid of the container. Please do not mark or alter the outside of the container. The Town can identify the can with the serial number imprinted on the container.
12. What do I do if my container becomes damaged? The containers are very sturdy and with normal use have a long and useful life span. Should the need arise to replace the container there will be a \$50 replacement fee charged.
13. Where do I store this container? As with all of your waste including recycling, please store the container in your garage, a shed, or behind your home. Per the Town Code “Only containers provided by the Town of La Plata (your new container) for mechanical collection may be stored discretely in the front or on the side of the premises”. All other containers will need to be placed in the rear of the residence. Your neighbors appreciate the most discrete storage of your trash containers.
14. How does the Town keep track of the assigned containers? Each container is assigned an ID number and is Geo-coded to your residence and will track when your trash is collected. It also will help maintain inventory, and assist in efficient routing of trash routes.
15. Why has the trash collection policy changed? The goal is to provide better service and reduce the risk of injury to our employees while improving efficiency. The new automatic tippers on the Town trash trucks will allow for dumping of the containers without requiring manpower to lift each container.
16. Where can I find out more information on this program? There is additional information at <http://www.townoflaplata.org> under the Sanitation tab on the left side of the screen.